CAMPSITE LA MOTTE FLOTTANTE



Internal rules

I - GENERAL TERMS

1 - TERMS OF ENTRY

Nobody is authorized to enter, settle or stay on a campsite without the previous authorization of the manager or manager's representative who has to make sure that the campsite is correctly maintained and that the rules and regulations are respected.

By staying on the campsite you agree to accept and comply with these rules and regulations. No one may set up residence on the campsite.

2 - POLICE FORMALITIES

Unaccompanied minors will only be admitted with the written authorisation of their parents.

Pursuant to <u>article R. 611-35</u> of the Code of Entry and Residence of Foreigners and Asylum Rights, the manager is bound to ask customers of foreign nationality to complete and sign an individual police file ("fiche individuelle de police") on arrival. This must include, notably:

- 1° Your last name and first names ;
- 2° Your date and place of birth;
- 3° Your nationality;
- 4° Your usual place of domicile.

Children under 15 may be included on the file of one of the parents.

3 - SETTING UP

The open-air accommodation and related equipment must be mounted on the pitch indicated to you by the campsite manager or the manager's representative.

4 - INFORMATION CENTRE

Open from 10:00 a.m. to 10:00 p.m.

The information centre provides full information on campsite facilities, where to purchase food, sports facilities, interesting sights and useful adresses.

A system for collecting and processing complaints is at customers' disposal.

5 - INFORMATION

These rules and regulations are displayed at the campsite entrance and at the information centre. They can be delivered to any customer on request. Classified campsites must display the number of stars with the reference "tourisme" ("tourism") or "loisirs" ("recreation"), and the number of tourism or recreational pitches. The prices of the different services provided must be notified to customers and displayed in the reception area, as stipulated by the government minister responsible for consumer affairs.

6 - . TERMS OF DEPARTURE

Customers are requested to notify the information centre the day before their departure. If campers wish to leave the campsite before the information centre opens, they must settle their bill the day before.

7 - NOISE AND SILENCE

and silence Customers are requested to avoid making any noise or conversing in a way which may disturb their neighbours and to keep sound systems turned down. Please close car doors and boots as quietly as possible.

Dogs and other animals are only allowed if kept on a lead. They may not be left alone on the campsite, even if they are locked up, in the absence of their owners, who have civil liability for them. Complete silence is required between 10pm and 7am. The management must guarantee the tranquillity of its customers by setting times during which absolute silence must be respected.

8 - VISITORS

After being authorized by the manager or manager's representative, visitors will be allowed to enter the campsite under campers' responsibility. Customers may receive one or more visitors at the information centre. Visitors are allowed to use campsite services and installations. However, use of these facilities may be subject to charges and the rates must be displayed at the entrance to the campsite and in the reception office.

Visitors' cars are not allowed on the campsite.

9 - TRAFFIC AND PARKING

Inside the campsite speed is limited to **10km/h**.

Traffic is allowed between 7 a.m. and 10 p.m.

Only campers staying on the campsite may drive their vehicles within the campsite precincts. It is strictly prohibited to park on pitches reserved for accommodation unless a parking space is provided for the purpose. Parked vehicles may not obstruct traffic or prevent newly arrived customers from occupying their pitch.

10 - UPKEEP OF THE CAMPSITE AND ITS FACILITIES

Campers must not behave in any way which could compromise the cleanliness, hygiene or appearance of the campsite or its facilities, especially the sanitary installations.

Put household refuse, scraps of any kind and papers into bins.

It is prohibited to wash clothes and utensils anywhere except in the sinks provided.

Washing can be hung out in the drying room. However it may be hung out near the tents and caravans until 10am providing it does not cause annoyance to the neighbours. Do not damage trees, plants and flowers. It is not permitted to hammer nails into trees, cut branches or plant vegetation.

Do not mark off pitches by yourself. Do not dig holes in the ground. Any repairs for damage made to plants, fences, campsite land or installations are payable by the offender. During their stay, campers must maintain the pitches in the same state as they found them when they arrived.

11 - SECURITY

a) Fire.

Open fires (wood, charcoal, etc.) are prohibited. Stoves must be kept in good condition and must not be used in hazardous conditions.

In the case of fire, notify the campsite manager immediately. Campers may use the fire extinguishers if necessary. A first-aid kit is available at the information centre.

b) Theft.

The management is responsible for objects left at the information centre and is also liable for general surveillance of the campsite. Campers are responsible for their own pitch and must warn the management of anything suspicious.

Although the campsite is supervised, campers are requested to take the usual precautions surrounding their possessions.

12 - GAMES

Aucun jeu violent ou gênant ne peut être organisé à proximité des installations. La salle de réunion ne peut être utilisée pour les jeux mouvementés.

Les enfants doivent toujours être sous la surveillance de leurs parents.

13 - UNOCCUPIED TENTS AND CARAVANS

Unoccupied tents or caravans may only be left on the campsite with the campsite manager's approval and on the pitch designated. This service may be charged for.

14 - INFRINGEMENT OF THESE RULES AND REGULATIONS

Should a camper disturb other campers or refuse to comply with these rules and regulations, the manager or manager's representative is entitled to issue formal notice, either orally or if necessary in writing, to stop the disturbance.

In the case of serious or repeated infringement of these rules and regulations after formal notice has been served by the manager, the manager may terminate the contract.

In case of a criminal offence, the manager may call the police.

NB (Nota Bene)

It is up to management to define them.

II - CONDITIONS ANNEXE

1 - ANNUAL AND MONTHLY LOCATION

a) annual

Users sign up for 5 months at the rate displayed in the office and the other 7 months at the "garage mort" rate. A deposit will be required.

b) monthly

Users make a 4-week commitment for the amount displayed in the office, payable at the beginning of the month.

These annual and monthly packages are calculated for a maximum of 4 people. Any additional people will be charged at the current rate.

Pets are not accepted on long-term rentals.

Annual and monthly rentals are subject to availability.

2 - ANNUAL AND MONTHLY RENTAL

a) annual

Users commit to a maximum of 12 months at the amount displayed in the office, revalued for July and August.

Payable at the beginning of the month. A deposit will be required.

b) monthly

Users make a minimum commitment of 1 month at the amount displayed in the office, payable at the beginning of the month. A deposit will be required.

These annual and monthly packages are calculated for a maximum of 2 or 4 people, depending on the chalet. Rental contracts are by name and no other person will be allowed to spend the night in the chalet.

Pets are not accepted on long-term rentals.

Annual and monthly rentals are subject to availability.

As rental accommodation is extremely limited, rates, conditions and rental contracts are available on request.

3 - SECURITY

Before any intervention, immediately inform the manager.

You can use the fire-fighting equipment provided (powder extinguishers) without putting yourself in danger. Attack the flames from below.

Any unnecessary use will be penalised and invoiced.

There is a smoke detector in each chalet. Please check that it is working properly (flashing every 30 seconds or so).

4 - VISITORS

After presenting themselves at reception and having been authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers or owners receiving them, after registering on the attendance sheet and paying the "visitor" fee insofar as the visitor has access to the services and facilities of the campsite and the site in its entirety.

The amounts of these fees are displayed at the entrance to the campsite, at the reception desk and are visible on the official website of La Motte Flottante.

We kindly ask our customers to inform reception in advance of their guests' late arrival. No unregistered visitors will be allowed on the campsite outside reception opening hours.

Visitors who spend the night on the campsite become guests, and must therefore register and pay the applicable rates.

5 - ROYALTIES

Fees are payable in accordance with the terms and conditions set out in the booking conditions. On the day of arrival, only the deposit is payable.

Prices are displayed at the entrance to the campsite, at the reception desk and on the official La Motte Flottante website.

They are payable according to the number of nights spent on the campsite and the services taken.

The tourist tax is per person over 18 and per day, and is displayed at the campsite entrance, at the reception desk and on the official La Motte Flottante website.

A deposit will be required for chalet rentals on arrival.

The amount of the deposit is calculated so as to cover any outstanding balance, as well as any damage and cleaning, in cases where the "cleaning" service has not been taken.

6 - PETS

In accordance with the law of 22/01/1985, pets brought onto the campsite must be vaccinated, tattooed or chipped and wear a collar bearing the owner's name and address. An up-to-date vaccination certificate must be presented at registration.

Rates are per animal per day and are displayed at the campsite entrance, at the reception desk and on the official La Motte Flottante website.

A maximum of 2 pets per chalet.

It is also your responsibility to pick up after your pet.

7 - MAINTENANCE AND APPEARANCE OF INSTALLATIONS

Containers for waste sorting (glass) and household waste are located at the roadside beside the lake. For further details, please refer to the map at the campsite reception.

It is forbidden to dispose of waste water or any other rubbish or products on the ground, near the lake or in the lake.

The sanitary facilities are strictly reserved for campsite customers.

Children under the age of 10 must be accompanied by a responsible person in the toilets. Playing inside these facilities is strictly prohibited.

The storage of all combustible materials and, in general, all dangerous products or products that may present a risk to the environment is prohibited. The destruction of household waste, plants or other items by fire is strictly forbidden on the campsite and throughout the site

It is forbidden to smoke inside the chalets and to throw cigarette ends on the ground.

8 - SPECIAL CONDITIONS

Any person wishing to enter, settle or stay on the campsite must first show the manager or his representative their identity papers and complete the formalities required by the police (if foreign) and the campsite.

Any lack of respect towards the campsite staff may result in immediate departure from the campsite.

The capacity of the chalet must not be exceeded.

Fishing is subject to charges and regulations which are displayed at the campsite entrance, at the reception desk and on the official La Motte Flottante website.

Any breach of these rules will be penalised.

A maximum of 2 vehicles is permitted in the chalet car parks. It is forbidden to park on the edge of the road or in an unallocated space. Rental prices include 1 vehicle.

Rates for additional vehicles are displayed at the campsite entrance, at the reception desk and on the official La Motte Flottante website.

Electric vehicles may not be recharged in the chalets. Please use the recharging points provided.

Campfires, picnics and unauthorised camping are strictly prohibited on the entire site, including the lake, the banks and some surrounding land.

NB (Nota Bene)

It is up to management to define them.

IN CASE OF EMERGENCY

Tel: 04.92.57.85.85 Port: 07.85.87.34.36

THE MANAGEMENT AND STAFF OF SARL LA MOTTE FLOTTANTE WISH YOU

